

### 2022-23 Open Enrollment - Active & Early Retiree Handout

### Dear STSIG Member.

Open enrollment begins August 1, 2022, and runs through September 2, 2022. The plan year begins October 1, 2022, and ends September 30, 2023. This year there will be in-person and virtual open enrollment meetings. You can view a recorded meeting on our website anytime or participate in a weekly virtual meeting – that schedule is also on our website <a href="www.stsigipa.com">www.stsigipa.com</a>. Questions should be submitted to <a href="mailto:benefits@stsig.org">benefits@stsig.org</a>.

This will be a PASSIVE open enrollment. It is recommended that all STSIG members log in to PlanSource to verify all personal and dependent information is correct. If you intend to make a change to your medical plan selection and or enroll or terminate benefits for a dependent, you will need to log in to PlanSource to complete those changes. Instructions to make changes in PlanSource are included in this packet and are on our website at <a href="https://www.stsigjpa.com">www.stsigjpa.com</a>.

Shasta County Office of Education (SCOE) requests its members to make all health plan changes in PlanSource and to complete the "Annual Survey Questions" listed on the top of the PlanSource benefits selection page.

STSIG provides rates to districts but not to individual employees because each district has a different employee benefit contribution (CAP). Please ask your school district's human resource staff for specific rates.

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STSIG staff is available to help members with the PlanSource online enrollment process by phone at 530-221-6444 or email at lgrant@stsig.org. STSIG business hours are Monday through Friday from 8:00 am to 4:00 pm. If you reach the office voice mail, please leave a message, and your call will be returned as quickly as possible.

Thank you, STSIG Staff



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### 2022-23 Highlights, effective October 1, 2022

### Medical

- New Kannact Digital Health Coaching has started. Sign up anytime.
- New MD Live \$0 Copay is extended to 9/30/2023.
- ➤ New HSA-A Family Deductible Change expected 1-1-2023.
- New Maven Pregnancy Program introduced.
- Newborns will be enrolled in the Anthem system on the date of birth and have their deductible.
- All Hip, Knee, and Spine surgery must be done by a surgeon at a Blue Distinction Plus facility.
- ➤ Effective 10-1-2021, the Skilled Nursing Facility / Inpatient Rehabilitation combined day limit will increase to 150 days.
- > Out-of-network claims must be submitted within 6-months of service. Late submissions will be denied.
- ➤ Go to <u>www.stsigipa.com</u> to view plan summaries and full plan descriptions.

### **Pharmacy**

No changes. Visit Navitus' website ( www.navitus.com ) for formulary updates throughout the year.

### STSIG Health Saving Account Contributions (HSA)

➤ Payflex will terminate health savings accounts with no activity for 12-months and those who are no longer on a qualified medical plan. The funds are placed in a trust-holding account until claimed. PayFlex will contact those affected by mail before the termination of the account.

### **Medical Wellness Incentive**

Covid-19 testing is deleted from the approved incentive activity list for 2022-23

### **Dental**

Dental Plan #8 added adult orthodontics with a \$1000 lifetime maximum.

### Vision

Change to all vision plans:

- ➤ Include Walmart and Sam's Club in our network
- ➤ Include Retinal Screening
- ➤ Include Progressive Lenses benefit with a \$20 co-pay
- Include Polycarbonate lenses impact resistant (adults) with a \$0 co-pay

### **DEPENDENT ELIGIBILITY DOCUMENTATION CHART**

The following verification documents are required to enroll a dependent in health benefit plans. STSIG requires the Social Security Numbers for all dependents to be covered on the plans and reserves the right to request additional documentation to substantiate eligibility.

DEPENDENT TYPE	REQUIRED DOCUMENTATION
Spouse	<ul> <li>Prior year's Federal Tax Form that shows the couple was married (financial information may be blocked out).</li> <li>For newly married couples where prior year tax return is not available a marriage certificate will be accepted.</li> </ul>
Domestic Partner	Certificate of Registered Domestic Partnership issued by State of California (AB 205 Compliant)  SISC Affidavit of Domestic Partnership (when applicable) (Enrolling a Domestic Partner may cause the employer contribution to become taxable)
Children, Stepchildren, and/or Adopted Children up to age 26	<ul> <li>Legal Birth Certificate or Hospital Birth Certificate (to include full name of child, parent(s) name, and child's DOB)</li> <li>Legal Adoption Documentation</li> </ul>
Legal Guardianship up to age 18	Legal Court Documentation establishing Guardianship
Disabled Dependents over age 26	Anthem Blue Cross (All items listed below are required)  • Legal Birth Certificate or Hospital Birth Certificate (to include full name of child, parent(s) name and child's DOB)  • Prior year's Federal Tax Form that shows child is claimed as an IRS dependent (income information may be blocked out)  • Proof of 6 months prior creditable coverage  • Completed Anthem Disabled Dependent Certification Form

### QUALIFYING EVENTS OR STATUS CHANGES OUTSIDE OF OPEN ENROLLMENT

Effective date will be determined by the qualifying event date that allows for no break in service. This table is not all inclusive and is subject to STSIG approval, retro, and participation guidelines.

Employee/Retiree experiences the following qualifying event	Employee/ Retiree MAY make the following change within 31 days of the qualifying event	REQUIRED Documentation: Change form and applicable documents below
Birth, Adoption, or Legal Guardianship NOTE: HIPAA special enrollment rights may apply	Enroll self, if applicable     Enroll newly eligible child and any other eligible dependents     Change health plans when options are available	Birth certificate indicating parents' full names; or     Adoption/Guardianship documents issued by a court
Loss of Coverage Elsewhere NOTE: HIPAA special enrollment rights may apply	<ul> <li>Enroll self, spouse/domestic partner, and any eligible dependent children, if applicable</li> <li>Change health plans when options are available</li> </ul>	Proof of Loss of Coverage     Other enrollment forms/documents as applicable
Marriage or Commencement of Domestic Partnership NOTE: HIPAA special enrollment rights may apply	Enroll self, if applicable     Enroll spouse/domestic partner and any newly eligible dependent children     Change health plans when options are available	<ul> <li>Marriage Certificate; or</li> <li>Declaration of Domestic Partnership filed with the California Secretary of State; or</li> <li>SISC Domestic Partnership Affidavit, if applicable (opposite-sex domestic partners)</li> <li>Other enrollment forms/documents as applicable</li> </ul>
Divorce or Termination of Domestic Partnership NOTE: HIPAA special enrollment rights may apply	Drop spouse/domestic partner     Drop stepchildren gained from marriage or domestic partnership     Enroll self and any newly eligible dependent children who lost eligibility under spouse/domestic partner's plan     Change health plans when options are available	<ul> <li>Final Divorce Decree; or</li> <li>Dissolution of Domestic Partnership filed with the California Secretary of State; or</li> <li>SISC Affidavit of Termination of Domestic Partnership (opposite-sex domestic partners)</li> <li>Other enrollment forms/documents as applicable</li> </ul>
Death of Dependent (spouse/ domestic partner or child)  NOTE: HIPAA special enrollment rights may apply	Remove the dependent from coverage     Change health plans when options are available	Death Certificate and Membership Change Form
Qualified Medical Child Support Order (QMCSO) requiring enrollment of dependent child	Enroll self, if not already enrolled in coverage     Enroll dependent child named on the QMCSO to employee's health coverage     Change health plans when options are available	Membership Change Form     Birth Certificate indicating parents' full names; and     Qualified Medical Child Support Order (QMCSO) court document
Change in Employment Status (e.g., Part-time to Full-time, Full-time to Part-time, Hourly to Salaried, Unpaid Leave of Absence, Change in Bargaining Unit, Active to Retiree, etc.)	<ul> <li>Enroll self, spouse/domestic partner, and any eligible dependent children, if applicable</li> <li>Drop coverage, if applicable</li> <li>Change health plans when options are available</li> </ul>	Proof of employment change; and     Other enrollment forms/documents     as applicable
Gain or Loss of Entitlement to Medicare/Medicaid coverage by covered person NOTE: HIPAA special enrollment rights may apply	Enroll self, spouse/domestic partner, and any eligible dependent children, if applicable     Drop coverage for person who became entitled and enrolled in Medicare/Medicaid     Change health plans when options are available	Proof of Enrollment in or Loss of Coverage in Medicare/Medicaid (whichever applicable)     Other enrollment forms/documents as applicable

Health Savings Acct Qualified

		101111111111111111111111111111111111111					
Plan Name	80C	80G	80K	80M	HSA - A	HSA - B	Minimum Value HSA
Doductible	One person \$200	One person \$500	One person \$1,000	One person \$3,000	One person \$1,500	One person \$3,000	One person \$5,000
Calondar Voar	Family Each \$200	Family Each \$500	Family Each \$1,000	Family Each \$3,000	Family Each \$2,800	Family Each \$3,000	Family Each \$5,000
Calellual Teal	Family Max \$500	Family Max \$1,000	Family Max \$2,000	Family Max \$6,000	Family Max \$3,000	Family Max \$5,200	Family Max \$10,000
Co-insurance	20% after deductible	20% after deductible	20% after deductible	20% after deductible	10% after deductible	10% after deductible	30% after deductible
Out-of-Pocket	One person \$1,000	One person \$2,000	One person \$3,000	One person \$4,000	One person \$3,000	One person \$5,000	One person \$6,350
Maximum	Family Each \$1,000	Family Each \$2,000	Family Each \$3,000	Family Each \$4,000	Family Each \$3,000	Family Each \$5,000	Family Each \$6,350
In Network Services	Family Max \$3,000	Family Max \$4,000	Family Max \$6,000	Family Max \$8,000	Family Max \$6,000	Family Max \$10,000	Family Max \$12,700
Office Visit Co-pay -	\$20	\$30	\$30	\$40	-	:	-
includes prenatal and postnatal	Deductible waived	Deductible waived	Deductible waived	Deductible waived	Deductible applies	Deductible applies	Deductible applies
Prestige Office Visit	\$o	\$0	\$0	\$0	\$20 (\$0 for wellness exam)	\$20 (\$0 for wellness exam)	\$20 (\$0 for wellness exam)
Telemedicine Heath (MD Live)	\$0	\$0	\$0	\$0	\$40	\$40	\$40
Preventive Care	\$0	\$0	\$0	\$0	\$0	\$0	\$0
In-Network Physical Medicine (5 visits)	20% after deductible	20% after deductible	20% after deductible	20% after deductible	10% after deductible	10% after deductible	30% after deductible
Diagnostic X-Rays / Labs - in network	20% after deductible	20% after deductible	20% after deductible	20% after deductible	10% after deductible	10% after deductible	30% after deductible
Acupuncture (12 visits)	20% after deductible	20% after deductible	20% after deductible	20% after deductible	10% after deductible	10% after deductible	30% after deductible
Mental Health - Outpatient Care (PA)	\$20 Deductible waived	\$20 Deductible waived	\$20 Deductible waived	\$20 Deductible waived	10% after deductible	10% after deductible	30% after deductible
Ambulance Co-pay	\$100	\$100	\$100	\$100	10% + \$100	10% + \$100	30% + \$100
ER Copay (in addition to deductible and coinsurance)	\$100 -waived if admitted	\$100 - waived if admitted	\$100 - waived if admitted	\$100 - waived if admitted	\$100 - waived if admitted	\$100 - waived if admitted	\$100 - waived if admitted
In-Network Durable Medical Equipment	20% after deductible	20% after deductible	20% after deductible	20% after deductible	10% after deductible	10% after deductible	30% after deductible
JPA HSA Contribution	for first time enrollees	JPA HSA Contribution for first time enrollees - Paid November 30th. No contribution for existing enrollees	No contribution for exist	ting enrollees	\$500/\$1,000	\$500/\$1,000	\$500/\$1,000

Pharmacy Plans wit	Pharmacy Plans with Navitus Health Solution	tion				Co-pays after deductible is met	<del>*</del>
Out of Pocket	Individual \$2,500	Individual \$2,500	Individual \$2,500	Individual \$2,500			
Maximum	Family \$3,500	Family \$3,500	Family \$3,500	Family \$3,500	see illeuical OOP ividx	see illeuicai OOP iviax	see illedical OOF Iviax
Dodinatible	¢Ω	¢0	¢0	Individual \$200	medical deductible	modical doductible applies	medical deductible
Deductible	Ç	ŞU	ŞÜ	Family \$500	applies	illedical deddctible applies	applies
Costo Coporios	ŝ	¢.	¢Ω	\$5 (20 day) \$15 (00 day)	\$0 (30 day)	\$0 (30 day)	\$0 (30 day)
costco dellellos	Ĵ	Ç	Ų	(April 06) CT¢ (Abril 06) C¢	after deductible	after deductible	after deductible
Generics - 30 day	\$9	\$9	\$9	\$15	\$9 after deductible	\$9 after deductible	\$9 after deductible
Specialty/ Brand	\$35	\$35	\$35	\$50 after deductible	\$35 after deductible	\$35 after deductible	\$35 after deductible
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It is the member's responsibility to verify specific coverage items or plan details with the carriers of each program - Information from STSIG staff is general guidance only

The medical deductible runs from January 1 to December 31 every year. Deductible amounts paid towards the PPO plans in the fourth quarter of the

calendar year (October 1 - December 31) will be credited to the current year as well as the following calendar year. Does not apply to HSA-A, HSA-B, or Minimum Value plans.

**Specialty Pharmacy**: Navitus SpecialtyRX is mandatory.

<sup>90</sup> day prescriptions and mail order service only available through Costco.

### PHARMACY BENEFIT INFORMATION

### **Generic Substitution**

If a brand name medication has a generic equivalent available, the pharmacy or mail order facility will automatically fill the prescription with a generic when the brand name is not medically necessary. If the physician or member requests to have a brand name medication dispensed when it is not medically necessary, the member will pay the difference in the cost of the brand and generic medication plus the generic co-pay.

There is a Clinical Review Process through which it is possible to have a determination made as to whether or not a brand name drug is medically necessary. The member's physician may contact customer service to initiate the review process. If approved as medically necessary, the member will pay the brand co-pay. Some restrictions apply.

### **Mail Order Pharmacy**

Service Members may use the mail order pharmacy for their maintenance medications. A member can order a 90-day supply and have the convenience of having the medications shipped directly to their home (or alternate address) by paying the co-pays shown below. Everything a member needs to place an order should be available by calling Navitus' customer service AT 866-333-2757. Please note: Not all prescriptions can be filled by mail order.

### What is a Specialty Medication?

Specialty medications are high-cost injectable, infused, oral, or inhaled medications that generally require special handling and may be subject to special rules such as quantity limits, prior authorization and/or step therapy. These medications have become a vital part of the treatment for chronic illnesses and complex diseases such as multiple sclerosis, rheumatoid arthritis and cancer. Some medications may involve special delivery and instructions that not all pharmacies can easily provide. These medications require personalized coordination between the member, the prescriber and pharmacy. Navitus Specialty helps patients stay on track with treatment while offering the highest standard of compassionate care through personalized support, free delivery and refill reminders. Most medications classified as Specialty can be found on the SISC Drug List located on Navitus' secure member website Navi-Gate for Members at www.navitus.com.

### Deductible Plans (on formular brand name drugs only)

Deductible plans ( Plan 80M) create consumer awareness by requiring the member to share in more of the cost of brand name medications. Since generics are not subject to the brand name only deductible, these plans encourage members to consider lower cost generic alternatives.

These plans help to keep the cost of the monthly premium down. The deductible works the same way as a medical deductible. It is based on a calendar year. Like most SISC pharmacy plans, members enrolled in the deductible plans still have access to zero or reduced co-pays on most generic drugs at Costco.

PLAN 9-35 apply to the following medical plans: 80C, 80G, and 80K.

PLAN 9-35 apply to the following plans after the medical deductible has been met.: HSA-A, HSA-B, and the Minimum Value plan.

PLAN 200 15-50 apply to the following medical plans: 80M

			WALK-IN		N	1AIL
		NETWORK	COSTCO	COSTCO	COSTCO	NAVITUS
	DAYS SUPPLY	30 DAY	30 DAY	90 DAY	90 DAY	30 DAY
PLAN 9-35	Generic - formulary	\$9	FREE	FREE	FREE	N/A
	Brand - formulary	\$35	\$35	\$90	\$90	N/A
	Specialty* - formulary	N/A	N/A	N/A	N/A	\$35
	Out-of-Pocket Maximum	\$2,500 Indi	ividual / \$3,500	) Family	\$2,500 Individual / \$3,500 Family	N/A
PLAN 200 15-50	Brand/Specialty Deductible	\$200 Indi	ividual / \$500 I	Family	\$200 Individual /\$500 Family	N/A
	Generic - formulary	\$15	\$5	\$15	\$15	N/A
	Brand - formulary	\$50	\$50	\$135	\$135	N/A
	Specialty* - formulary	N/A	N/A	N/A	N/A	\$50
	Out-of-Pocket Maximum	\$2,500 Ind	ividual / \$3,500	) Family	\$2,500 Individual / \$3,500 Family	N/A

<sup>\*</sup> Drugs designated as Specialty Drugs are only available in 30-day supplies through the mail from Navitus.

Navitus pharmacy benefits are limited to the Navitus drug formulary which is subject to changes without notice.



### **Open Enrollment Instructions**

To enroll in benefits, go to: www.plansource.com/login.

### **Login Page**

Enter your username and password.



**Username:** Your username is the first initial of your first name, up to the first six letters of your last name, and the last four digits of your SSN.

For example, if your name is Taylor Williams, and the last four digits of your SSN are 1234, your username would be twillia1234.

**Password:** Your initial password is your birthdate in the YYYYMMDD format.

So, if your birthdate is June 4, 1979, your password would be 19790604. The first time you log in, you will be prompted to change your password.

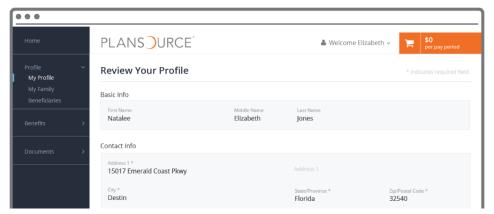


### Homepage

On the Homepage, click "Get Started" to begin.

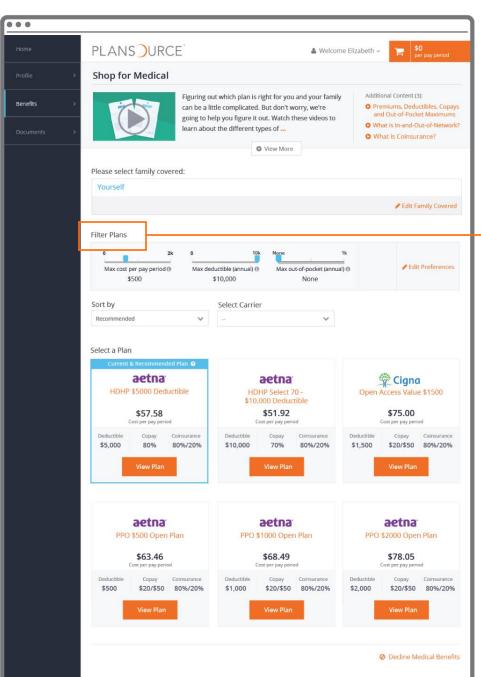


### **Enroll in Benefits**



### **Profile**

First, you'll be asked to review and update your profile and ensure that all information listed about yourself and your family members is correct.



### **Shop for Benefits**

You can then begin shopping for benefits!

Educational material about the specific plan type is available at the top of the page.

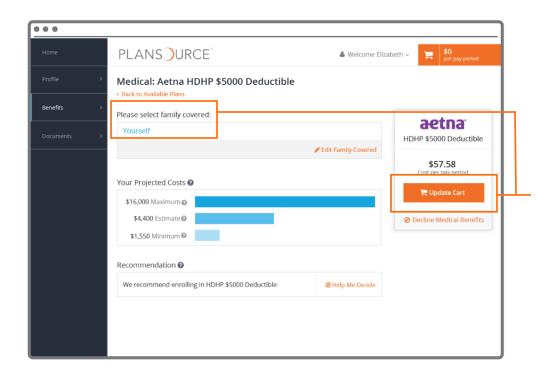
### Filter

If your company offers three or more plans, you'll be able to filter available plans based on a variety of criteria.

### **Plan Overview**

Plan choices are displayed on "cards," which provide a brief summary of what is included in the plan. Click a card to get more detail.





### Plan Details

The plan detail page will give you information about each plan.

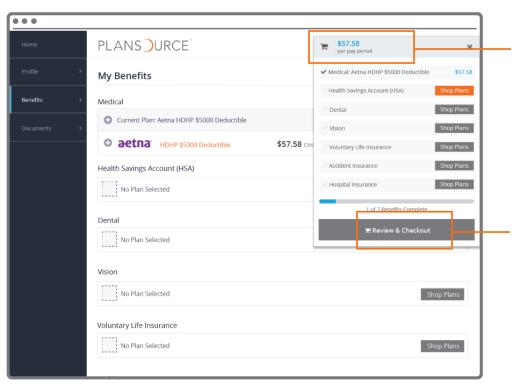
Contact your district

Contact your district for costs.

### Select Plan

To select a plan, indicate which family members are covered by clicking "edit family covered" and select the card for each family member you'd like to be on the plan.

Click "Update Cart" to choose the plan.



### **Shopping Cart**

The shopping cart displays your choices.

You will need to select or decline a plan in each benefit type before you can check out.

### Checkout

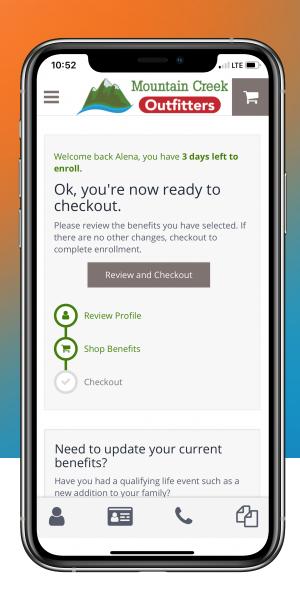
To finalize your choices, click "Review and Checkout." You must complete the checkout process in order to be enrolled in benefits.

### PLANS URCE®

# Download the new PlanSource mobile app today!

PlanSource has revamped their mobile app to provide the same friendly experience as their mobile web site – but with some exciting new perks.





With the free PlanSource app, you can easily:

Enroll in benefits & create life events

Submit required documents by taking photos

Log in faster with your fingerprint, face, or PIN



# \$0

PCP Co-Pays

SISC Anthem and Blue Shield PPO\* members receive \$0 co-pays on their first three in-network primary care office visits\*\* every calendar year.

Primary care is associated with better quality, better efficiency, and better health outcomes.

Primary care providers can provide care for everything from chronic disease management to seasonal allergies and the common cold. They can also refer you to a specialist if needed.

\$0 office visit co-pays apply to physicians with any of the following credentials:

- General Practice
- Family Practice
- Nurse Practitioner
- Internal Medicine
- Pediatrics
- Obstetrics & Gynecology

Visit **anthem.com/ca/sisc** or **blueshieldca.com/sisc** to locate a primary care provider today.



<sup>\*</sup>Not applicable to HSA members.





# Hip, Knee and Spine Surgeries Blue Distinction+ Requirement

### Learn more about finding a Blue Distinction+ hospital before scheduling a procedure

In order to be covered by the Preferred Provider Organization (PPO) plan, hip and knee replacements and certain inpatient spine surgeries must be performed at an Anthem Blue Cross Blue Distinction+ center. Read more to find out key details before getting surgery.

### The highest quality of care

For particular surgeries, some hospitals deliver better outcomes than others. Hospitals meeting the requirements for the Blue Distinction+ (BD+) designation outperform their peers in the areas that impact patient health care the most — quality, safety and efficiency. BD+ Centers meet affordability criteria and deliver better results — including fewer complications and readmissions — than other hospitals.

For a specific list of hip, knee and spine procedures that are part of the program, please call the Customer Service number on the back of your ID card.

### Finding a Blue Distinction+ hospital

• Go to anthem.com/ca/sisc.





**Blue Distinction Centers+** 

• Scroll down to find the links to the hip, knee or spine BD+ Centers.

If you need help finding a surgeon who practices at a Blue Distinction+ hospital, you may want to ask your primary care doctor or orthopedic specialist to assist you. There is also often an Orthopedic Program Director at each BD+ hospital that can assist you with finding surgeons that are part of their program, as well as provide you detailed information about what their program offers.

### Are you considering a hip, knee or spine surgery?

If you're considering surgery, the SISC Expert Medical Opinion program can provide a second opinion with a top specialist in the field of joint replacement and spine surgery. They'll handle the collection of medical records and provide you an expert consultation on the phone or online.

Call **1-855-201-9925** to start a second opinion, or visit **advance-medical.net/sisc** to learn more.

### **Travel Assistance**

If there is no Blue Distinction+ center within 50 miles from where you live, a travel benefit is available to you. It pays for travel for the patient and a companion. It also includes a concierge service called HealthBase that serves as a link between patients and doctors. Anthem Customer Service can connect you with a HealthBase representative who will help with travel arrangements, accommodations and setting up appointments including medical record collection and transfer.

### **Exceptions**

Although rare, there may be times when you may be able to go to a non-Blue Distinction+ center. For example:

- Emergencies.
- Additional complications such as cancer.
- Patient is under the age of 18.
- SISC is secondary to other primary benefits.
- Patient lives outside of California.

Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

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### **Value-Based Purchasing Benefit Change**

We continually evaluate ways to keep the cost of health benefits affordable without impacting access to high quality and safe care.

Multiple studies indicate that when it comes to healthcare, cost does not correlate to quality. Common procedures can be several times more expensive at one site compared to another without any evidence of better quality or safety.

In our quest to keep the cost of health benefits affordable and enhance the value of care, effective October 1, 2018 we will be introducing reference pricing for five common procedures that can be performed safely at an *Ambulatory Surgery Center (ASC)* at costs significantly lower than at a hospital.

	Arthroscopy	Cataract Surgery	Colonoscopy	Upper GI Endoscopy with Biopsy	Upper GI Endoscopy without Biopsy
Maximum benefit at an in-network outpatient hospital facility	\$4,500	\$2,000	\$1,500	\$1,250	\$1,000
There is no limit at an in-network Ambulatory Service Center (ASC)	The limits at		b benefit change nt hospital facility		an ASC.

### Here's how it works:

- ✓ In-network ASC pay regular deductible and co-insurance **no benefit change!**
- ✓ In-network Hospital outpatient facility pay regular deductible and co-insurance PLUS amounts that exceed the reference price.

### Benefits of an ASC:

- ASCs use the same equipment, medications and supplies as hospital surgical suites.
- The average facility fees at ASCs are substantially lower than at hospitals.
- ASCs tend to be more specialized and with less exposure to a wide range of infections.
- ASCs tend to be high-volume facilities. High-volume facilities are typically associated with having good outcomes.
- ASCs have established track records of providing quality outcomes that are at least as good as or better than hospitals.

Provisions for exceptions to use an in-network hospital:

- If the physician provides clinical justification for using a hospital.
- If member lives more than 30 miles from an ASC
- If a procedure cannot be scheduled in a medically appropriate timely manner due to available ASCs not having capacity.
- Emergencies

Members should contact Anthem at 800-825-5541 with questions.

### **Instructions to find a Surgery Center near you:**

Log into your account on anthem.com, choose "Find Care" from the right-hand side of the screen, choose "Surgical Centers" in the search bar, then choose you zip code and choose Search.

Call Anthem at 800-825-5541 for an exception if a surgery center is not within 30 miles of your home.

Ambulatory Surgery Centers (ASC) within 100 miles of Redding, CA.

Before scheduling any services at any faculty below confirm with the provider or Anthem that this facility is a current participant.

Riverside Surgery Center	2801 Park Marina Dr. Redding, CA 96001	530-244-2273
Shasta Eye Surgery	950 Butte St. Redding, CA 96001	530-223-2500
Advanced Eye Surgery Center	627 W East Ave. Chico, CA 95926	530-342-1800
Eye Life Institute	6283 Clark Rd. Ste 10 Paradise, CA 95969	530-877-2020
Court Street Surgery Center	2184 Court St. Redding, CA 96001	530-246-4444
Redding Surgery Center	2439 Sonoma St. Redding, CA 96001	530-241-1303
Northstate Plastic Surgery Center	1260 East Ave. Ste. 100 Chico, CA 95926	530-345-5702
The Cardiovascular Surgical Center	2415 Sonoma St. Redding, CA 96001	530-241-1144
Redding Endoscopy Center	2179 Rosaline Ave. Redding, CA 96001	530-246-7000
Apogee Surgery Center	1238 West St. Redding, CA 96001	530-241-5499
Norcal Anesthesia and Pain Affiliates	647 W. East Ave. Chico, Ca 95926	323-932-9352
Oculofacial Plastic Surgery Center	2770 Eureka Way Ste 300 Redding, CA 96001	530-229-7700
Mercy Surgery Center	2175 Rosaline Ave. Ste A Redding, CA 96001	530-225-7400
Chico Surgery Center	615 W East Ave. Chico, CA 95926	530-895-1800
Skyway Surgery Center	121 Raley Blvd. Chico, CA 95928	530-230-2000
Updated 6-1-2021		





### **LOCATIONS:**

3689 Eureka Way, Redding Mon-Sat: 9am to 9pm Sun: 10am-6pm Primary Care and Walk-in 530-244-4577

85 Hartnell Ave, Redding Mon-Fri: 9am to 5pm Primary Care and Walk-in 530-262-6001

### **WEBSITE:**

www.prestigeuc.com

### Primary Care and Wellness Exams

- -By appointment only
- -Same day appointments generally available

# STSIG / PRESTIGE PARTNERSHIP

We are pleased to provide urgent care walk-in service and scheduled primary care visits for covered members.

- -The Prestige membership is provided to active employees and their covered dependents enrolled in a STSIG medical plan, as well as pre-Medicare retirees and their covered dependents enrolled in a STSIG medical plan as a benefit of belonging to STSIG.
- -Most services will be provided at no cost to members on the 80C, 80G, 80K or 80M plans. *No membership dues. No copays. No deductibles. No insurance hassles.*
- -HSA-A, HSA-B and Minimum Value plan members with a health savings account will pay a \$20 fee for each visit due to IRS regulations. There is no cost for the annual wellness exam and the approved annual blood panel.

### **Services included in Membership:**

Office visits/physical exams, Urgent Care/Injury Care, X-Rays, Sutures, DMV Physicals, Annual Wellness exam, and Approved Annual Blood panel.

### Services <u>not</u> included in Membership:

Formal read of X-Rays if needed, Tetanus Injection, Vaccinations, Lab services, TB Testing, Durable Medical Equipment (Sleeves, crutches, supports).

Please contact Prestige directly for more information on services included in your membership.

For any questions regarding this Member Announcement, please contact your district office or Shasta Trinity Schools Insurance Group at 530-221-6444.

Shasta-Trinity Schools Insurance Group 85 Hartnell, Ste. 200, Redding, CA 96002 www.stsigipa.com



# Welcome to A Healthier You!

Busy lives. Family. Money. Work.

There are so many things that get in the way of improving your health and managing your Chronic Conditions. We get it. We're human beings just like you.

We understand all the medicines, tests and special things you're supposed to do when you have a health condition and how hard it is to 'do it all'.

But we make it easier with our proven program. We pair you with a health coach who's in your corner. We ship you free testing supplies and provide digital tools to use with your phone or laptop. The result? You'll feel better and be on the path to better health.

### Join us in this NEW Voluntary Program launching October 1, 2021!

Kannact is a no-cost, human-driven digital health program partnered with Shasta-Trinity Schools Insurance Group and is offered to Eligible Members on the Health Plan.

If you are living with a Condition like, Diabetes,
Cardiovascular Disease (Hypertension, Atrial
Fibrillation, history of Stroke, and/or Heart Attack,
etc.), High Cholesterol, Chronic Lung Disease,
Obesity, Arthritis, Thyroid Disease, Cancer and / or
Kidney Disease you are eligible for Kannact!

Stay tuned for more information about Kannact, how to enroll and all of the perks available for STSIG Members that do sign up!











# Free on-demand care for your parenthood journey

SISC is providing PPO members with free access to Maven virtual care for pregnancy and postpartum support. Use Maven for 24/7 access to doctors, specialists, coaches, and trustworthy content tailored to your experience.





Maven offers 24/7 virtual access to one-on-one maternity and postpartum support. Eligible SISC PPO members are matched with a Care Advocate who connects them to trustworthy maternity and postpartum content.

How do I use Mayen?

Download and log into the Maven Clinic app to access maternity and postpartum doctors, specialists, coaches, mental health experts, and so much more.

### Support at every stage of your journey

### **Pregnancy**

- ✓ Midwives, OB-GYNs, Doulas
- ✓ Birth Planning
- ✓ Prenatal Nutritionists
- ✓ Mental Health Specialists
- ✓ Loss Support

### **Postpartum**

- ✓ Infant Care Advice
- ✓ Pediatricians
- ✓ Lactation Counseling
- ✓ Infant Sleep Coach

### **Return to work**

- Emotional Support
- ✓ Back-to-Work Support
- Career Coaching



### To activate your membership:

Download the Maven Clinic app Visit **mavenclinic.com/join/SISC** Scan the QR code



Enrollment is confidential and will not be shared with your employer.

### **VALUE-ADDED SERVICES OFFERED BY STSIG 2022-23**

Get Started	Program Details	Costs
EAP	24/7 Help with Personal Concerns	No Cost
Call 1-800-999-7222	Employee Assistance Program	
Or	Access free, confidential resources if you or a family member needs	
Go to anthemEAP.com	help with emotional, marital, financial, addiction, legal, or stress	
and enter SISC	issues.	
Teladoc	Expert Medical Opinions	No Cost
Call 1-800-835-2362	TelaDoc Medical Experts	
Or	Get answers to your health care questions and medical opinions	
Go to Teladoc.com/sisc	from world-leading experts.	¢E for DDO
MDLive	24/7 Physician Access – Anytime, Anywhere  MDLive	\$5 for PPO members
Register by calling MDLive at 1-888-632-2738	Consult with doctors and pediatricians over the phone or use	members
Or	online video for medical conditions such as cold, fever, sore throat,	\$40 for
Go to mdlive.com/sisc	flu, infection, and children's health issues. Physicians can prescribe	HDHP
Go to manve.com/sise	medication when appropriate. Online behavioral health visits are	members
	also available.	
Costco	Free Generic Medications	No Cost
Call 1-800-774-2678 (press 1) to ding a	Costco	
Costco location.	On our PPO pharmacy plans, members can get free generic	
	mediations at Costco and through Costco Mail Order (excludes	
	certain pain and cough medications), and members on High	
	Deductible plan can get free generic medications after their	
	deductible has been met. Costco membership is not required.	
Carrum Health	No Cost Hip, Knee, and Spine Surgical Options	No Cost
Call 1-888-855-7806	Carrum Health	
	Get access to top-quality surgeons at Scripps with no out-of-pocket	
	cost. All medical bills, including deductibles, coinsurance, and even	
Lorde	travel expenses are covered.	No Cost
Lark Lark.com/anthemBC	Diabetes Prevention Program  Lark – Digital diabetes prevention coaching	No Cost
Lark.com/anthembe	Anthem has partnered with Lark to offer a diabetes prevention	
	program that can help you determine if you're at risk for	
	prediabetes and if needed, take steps to address it.	
Active & Fit Direct	Discounted Gym Memberships	Low Cost
Members log in to	Active & Fit Direct	
anthem.com/ca/sisc,	Choose from participating fitness centers and YMCAs nationwide	
click "Discounts" and visit "Special	for a much lower cost than you would pay on your own. You pay	
Offers".	only \$25 a month (plus a \$25 enrollment fee and taxes). Verify	
	directly with the fitness center for participation.	
TruHearing	Discounted Hearing Aids	Low Cost
Call 1-866-754-1607	TruHearing	
	Use your \$700 hearing aid allowance through Anthem to purchase	
	hearing aids. Just go to a TruHearing provider to be fitted and adjusted for a wide variety of the latest digital hearing aids. You	
	will save about \$980 per hearing aid compared to the national	
	average prices.	
Eyeconic	Discounted Eye Glasses	20%
Create an account at vsp.com	Eyeconic	savings on
Go to eyeconic.com	VSP members can utilize this program for discounted eyewear.	glasses and
<b>,</b>	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	sunglasses
		 18
		1 (



For recording of this information - https://www.youtube.com/watch?v=Fcu6CI8LecU

### PRESTIGE URGENT AND PRIMARY CARE



Prestige offers STSIG members unlimited access to urgent and primary care for most medical conditions. They treat a full spectrum of acute and chronic conditions Urgent Care either by appointment or walk-in at their two Redding locations 7 days a week. The

Prestige memberships are at no cost to PPO medical plan members and \$20 per visit for member enrolled in a high-deductible medical plan.

Locations:

3689 Eureka Way, Redding CA 96001 (530) 244-4577 85 Hartnell Ave., Suite 100, Redding Ca 96002 (530) 262-6001

### CHRONIC MEDICAL CONDITION HEALTH COACHING

If you are living with a condition like Diabetes, High Blood Pressure, High Cholesterol, Thyroid Disease, Obesity or any Chronic Condition, it can add extra layers of stress to our already busy lives. Kannact can help. If you join the Kannact program, they'll pair you with a passionate health coach, provide you digital tools you can use with your phone or laptop, and send you free testing supplies to save you money every month. And they always keep your health information private.

You can visit our STSIG - Kannact website at www.Kannact.com/STSIG to enroll now. This is a no-cost benefit

### 24/7 HELP WITH PERSONAL CONCERNS



### **Employee Assistance Program**

Anthem Access free, confidential resources if you or a family member needs help with emotional, marital, financial, addiction, legal, or stress issues. Call 1-800-999-7222 Or go to anthemEAP.com and enter SISC

This is a no-cost benefit

### **EXPERT MEDICAL OPINIONS**



Get the answers to your health care questions, find a local physician, or review a **TELADOC** diagnosis and treatment plan from world-renowned experts by web, phone, or app at no cost to you.

Call 1-835-2362 Or go to Teladoc.com/sisc

### 24/7 PHYSICIAN ACCESS - ANYTIME, ANYWHERE

**MDLIVE** Consult with doctors and pediatricians over the phone or using online video for medical conditions such as cold, fever, sore throat, flu, infection, and children's health issues. Physicians can prescribe medication when appropriate. Online behavioral health visits are also available. Register by calling MDLive at 1-888-632-2738 Or go to mdlive.com/sisc \$5 for PPO members \$40 for HDHP members

### FREE GENERIC MEDICATIONS



On our PPO pharmacy plans, members can get free generic mediations at Costco and through Costco Mail Order (excludes certain pain and cough medications) and

members on High Deductible plans can get free generic medications after their deductible has been met. Costco membership not required.

Call 530-222-0199 Or stop by the Redding Location, 1300 Dana Dr, Redding CA 96003. If outside of Redding call 1-800-774-2678 to find a local Costco

This is a no-cost benefit

### **ENHANCED CANCER BENEFIT**



Contigo Health is partnering with STSIG/SISC to offer an Oncology Center of Excellence Program to help covered members navigate their cancer diagnosis and treatment journey.

### Contigo Health Information Page

This is a no-cost benefit for PPO members. 100% covered after meeting HSA deductibles if applicable.

### NO COST HIP, KNEE, AND SPINE SURGICAL OPTIONS



Get access to top-quality surgeons at Scripps with no out-of-pocket cost det access to top-quality surgeons at scripps with no east of parameters arrolled in a PPO medical plan. All medical bills, including deductibles, coinsurance and even travel expenses are covered.

Call 1-888-855-7806

This is a no-cost benefit for PPO medical plan members.

### **DIABETES PREVENTION PROGRAM**



Take control of your health. Prevent diabetes and start improving your overall health and well-being today with LARK. If you qualify, you can get access to a weight loss program and 24/7 coaching support. Lark provides a 16-week cutting-edge program that helps with

weight loss, adopting healthy habits, and can significantly reduce your risk of developing diabetes. Go to lark.com/anthemBC and take a 1-minute quiz to see if you qualify. Questions? Call 855-902-2777 This is a no-cost benefit

### ONLINE PHYSICAL THERAPY WITH PROFESSIONAL COACHING



Members on the STSIG medical plans get access to Hinge Health's **Hinge Health** innovative digital programs for back and knee pain. Programs may include wearable sensors & monitoring device, unlimited 1-on-1 health coaching,

and personalized exercise therapy. No cost to members enrolled in a PPO medical plan.

Visit: hingehealth.com/sisc Questions? Call 855-902-2777

### **GET PAID TO BE HEALTHY**



Primary members and their spouses can each earn a \$100 gift card by completing an annual wellness exam and your choice of two other health and wellness options from a list of thirteen. Cards are sent annually in

December for those who complete and submit the wellness tracker.

Visit stsigipa.com/health-programs/wellness/ for more information. This is a no-cost benefit.

### **DISCOUNTED EYE GLASSES**



VSP members can utilize this program for discounted eyewear.

First, create an account at vsp.com. Then, go to eyeconic.com

This benefit is a 20% savings on glasses and sunglasses

### PREGNANCY AND POSTPARTUM SUPPORT



SISC is providing PPO members with free access to Maven virtual care for pregnancy and postpartum support. Use Maven for 24/7 access to doctors, specialists, coaches, and trustworthy content tailored to your experience.

To activate your membership: Download the Maven Clinic app. Visit mavenclinic.com/join/SISC (Effective April 1, 2022)

### **DISCOUNTED GYM MEMBERSHIPS**



Choose from participating fitness centers and YMCAs nationwide for a much lower cost than you would pay on your own. You pay only \$25 a month (plus \$25 enrollment fee and taxes). Verify directly with fitness center for participation.

Members log into <u>anthem.com/ca/sisc</u>, Scroll down to "Value Added Benefits" and visit "Active And Fit: ASH Gym Discount".

This is a low-cost benefit

### **DISCOUNTED HEARING AIDS**



Use your \$700 hearing aid allowance through Anthem to purchase hearing aids. Just go to a TruHearing provider to be fitted and adjusted for a wide variety of the latest digital hearing aids. You will save about \$980 per hearing aid compared to national average prices.

Call 1-866-754-1607

This is a low-cost benefit







# 24/7/365 on-demand access to affordable, quality healthcare. Anytime, Anywhere.

With MDLIVE, you can visit with a doctor 24/7 from your home, office or on the go. Our network of Board Certified doctors is available by phone or secure video to assist with non-emergency medical conditions.

\$0 Co-pay extended to 9/30/2023 for PPO Members

### Who are our doctors?

MDLIVE has the nation's largest network of telehealth doctors. On average, our doctors have 15 years of experience practicing medicine and are licensed in the state where patients are located. Their specialties include primary care, pediatrics, emergency medicine and family medicine. Our doctors are committed to providing convenient, quality care and are always ready to take your call.

### Are my children eligible?

Yes. MDLIVE has pediatricians on call 24/7/365. Please note, a parent or guardian must be present during any interactions involving minors.

### When should I use MDLIVE?

- Instead of going to the ER or an urgent care center for a non-emergency issue
- During or after normal business hours, nights, weekends and even holidays
- If your primary care doctor is not available
- To request prescription refills (when appropriate)
- If traveling and in need of medical care

### How much does it cost?

Your copay for this service is:

\$5

\*All enrolled SISC PPO members and Anthem HMO members.

\$40 for HDHP members



### MDLIVE

### Download the App

Doctor visits are easier and more convenient with the MDLIVE App. Be prepared. Download today.





### **Common Conditions We Treat**

- Allergies
- Asthma
- Bronchitis
- Cold & Flu
- DiarrheaEar Infections
- Fever
- Headache
- Infections

- Insect Bites
- Joint Aches
- Rashes
- Respiratory Infections
- Sinus Infections
- Skin Infections
- Sore Throat
- Urinary Tract Infections
- And More!

### Pediatric Care

- Cold & Flu
- Constipation
- Ear Infections
- Nausea
- Pink Eye
- And More!

Exceptional Care, Anywhere.

MDLIVE.com/SISC

1-888-632-2738

Disclaimers: MDLIVE does not replace the primary care physician. MDLIVE is not an insurance product nor a prescription fulfillment warehouse. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. MDLIVE phone consultations are available 24/7/365, while video consultations are available during the hours of 7 am to 9 pm 7 days a week or by scheduled availability. MDLIVE and the MDLIVE logo are permission. For complete terms of use visit www.mdlive.com/pages/terms.html 010113

### Advance Medical is now

### Teladoc Medical Experts.







Your expert medical services with Advance Medical will now be provided by Teladoc Medical Experts to offer the same great medical advice, but with easier access. Get the answers you need from world-renowned experts by web, phone or app at no cost to you.

### Services available to you or a family member:



### **Expert Medical Opinion**

Get confirmation on a diagnosis or help deciding on a treatment option



### Critical Case Support

Receive expert medical guidance if you've been admitted into the hospital



### Mental Health Navigator

Receive guidance on a mental health condition or treatment that isn't improving



### Ask the Expert

Get answers to medical questions or concerns from a leading expert



### Find a Doctor

Get help finding a doctor who specializes in your specific condition

### Set up your account in minutes to get started

Visit teladoc.com/sisc Call 1-800-Teladoc (835-2362) | Download the app



### **Employee Assistance Program**

### Have questions about home, work or family?

Maybe you're a few months behind on bills and want to get back on track. Or you're new to town and looking for a daycare center. Whatever your concern, a call to the Employee Assistance Program (EAP) can help you through it.

### What is EAP anyway?

You may have heard about EAP but aren't sure what it is. EAP is a service available to you and members of your household at no extra cost. It's designed to help you with everyday problems and questions, big or small. No need to fill out paperwork or make an appointment to speak with an EAP staff member. Just call 800-999-7222 or visit anthemEAP.com. You'll be connected in an instant, and we're here 24 hours a day, every day, to help you.

### How we can help

When you or a household member contacts us, we'll work with you to figure out the next steps. If you need counseling, we can arrange several free visits with a licensed professional. If you have money or legal questions, we can put you in touch with a financial advisor or a lawyer.

If online help is more your style, visit anthemEAP.com. You'll find articles, checklists, guizzes and other helpful tools. You can browse resources, attend a webinar or take an online class—right at your own desk. Here are just some of the topics covered:

- Workplace safety
- Child and elder care resources
- Tobacco cessation

- Grief and loss
- Family health
- Home improvement
- Addiction and recovery

Have there been a few bumps in the road?

or go to anthemEAP.com and enter SISC.

EAP can help smooth it out. Call 800-999-7222

Dealing with identity theft

Remember, EAP is here for you 24/7, so you can call at the time and place that are right for you. Your privacy is important to us. No one will know you've called EAP unless you give them permission in writing.\*



In accordance with federal and state law, and professional ethical standards Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association. O ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

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### Browse with benefits.





See why Eyeconic<sup>®</sup> is the most seamless way to buy eyewear online.



Eyeconic connects your eyewear, your insurance coverage, and the VSP° doctor network.

Your vision and wellness come first with VSP. Now, your benefit includes **eyeconic.com**,\* an eyewear store for VSP members.

When you choose Eyeconic, you'll enjoy:

- · Applying your benefit directly to your purchase.
- Browsing a huge selection of contact lenses and designer frames 24/7—and using the virtual try-on feature.
- Buying without risk—Eyeconic offers free shipping and returns. Plus, if you find the same merchandise at a lower price, we'll refund the difference.\*
- Personal attention—Each qualifying purchase includes a complimentary frame adjustment or contact lens consultation.
- Peace of mind—Eyeconic will verify your prescriptions and perform a 25-point inspection.



You get exclusive savings year round.

Already used your benefits for the year? As a VSP member, you still receive 20% savings on glasses and sunglasses at Eyeconic.



It's easy to use your VSP benefit.

- Create an account at vsp.com. Review your vision benefit and access your eligibility and coverage information, including how to apply your benefits at Eyeconic.
- Find superior eye care near you. The decision is yours choose a conveniently located VSP doctor or any out-ofnetwork provider. Visit vsp.com or call 800.877.7195 to find the best provider for you.
- 3. Check out Eyeconic and browse the frame brands you love.
  You can connect to your VSP benefits, upload your prescription and order your glasses following your WellVision Exam.



### Just a few of the great brands you can choose from at Eyeconic!

Nine West

Nike

Lacoste

Flexon<sup>®</sup>

Calvin Klein

bebe®

Get started today. It's more seamless. More human. More Eyeconic.









### SISC Enhanced Cancer Benefit

A cancer diagnosis is scary.

If you or a covered family member is facing cancer diagnosis, **you are not alone**.

The SISC Oncology Center of Excellence benefit is here to help you navigate the cancer journey.

The benefit offers free access for SISC members\* covered by an Anthem or Blue Shield PPO plan to the City of Hope. The program includes:

- ➤ An in-person evaluation (travel costs covered for patient and a companion)
- ➤ A recommended care plan from a cancer expert who will discuss it with you and your treating oncologist.
- Continued access to cancer care experts for 12 months following the evaluation.

Learn more about the program and initiate care by calling Health Design Plus at 877-220-3556, Monday through Friday, 6 a.m. to 6 p.m. PT.

<sup>\*</sup>Per IRS guidelines, this benefit is subject to the deductible for members enrolled on HSA plans. Excluding 65+ PPO Plans.





**Virtual Consult** 



### Delta Dental - Virtual Consult:

### Use your benefits to see a dentist online

A new virtual dentistry tool for members is here. Say hello to Delta Dental - Virtual Consult.

Virtual Consult connects Delta Dental members and dentists for real-time video appointments. It's totally secure and HIPAA-compliant, and it's available for free<sup>1</sup> with your existing Delta Dental PPO™ or Delta Dental Premier® plan².

When you have an urgent issue, even if it's after hours<sup>3</sup>, Virtual Consult makes getting a dentist's advice simple. Even if you don't have a dentist that you see regularly, Virtual Consult makes urgent care, e-prescriptions and check-ins with Delta Dental dentists accessible from the comfort of your own home.

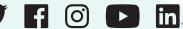
### Virtual Consult is great if you...

- Are experiencing an urgent dental issue
- Don't have a regular dentist
- Can't take time off work or have difficulty visiting the dentist's office
- Aren't feeling well or visiting the dentist's office isn't recommended









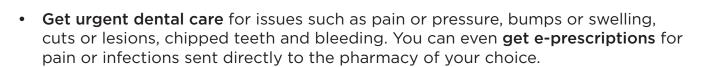




**Virtual Consult** 

# What can I do with Virtual Consult?

### With Virtual Consult, you can:



- Have a live video consultation with a Delta Dental dentist from the comfort of your own home or anywhere you have a camera and internet-equipped computer.
- Get follow-up instructions sent to you and visit summaries and histories made available for your regular dentist. Your medical information and visit history will also be stored in your secure profile for any future visits.

### Ready to get started?

Visit <a href="https://www1.deltadentalins.com/virtual-consult">https://www1.deltadentalins.com/virtual-consult</a> for more information and to learn how to download and use Virtual Consult. For best results, please use Chrome as your browser and close any VPN or firewall connections before your appointments.

<sup>1</sup>Members who have 100% coverage for oral evaluations and who have not exceeded their frequency limitations for office visits or limited oral evaluations are eligible to use Virtual Consult. There are no additional costs to use the platform.

<sup>2</sup> Delta Dental PPO and Delta Dental Premier are open networks that allow you to visit any licensed dentist, either in the PPO network, where you will save the most on out-of-pocket costs, or the moderate cost Premier network. Outside the Delta Dental network, there are no cost protections. Members who visit a network dentist receive the advantages of no billing beyond the charges allowed by the plan and the submission of claims by dentists. In Texas, Delta Dental Insurance Company provides a dental provider organization (DPO) plan.

<sup>3</sup> Please note that availability of Virtual Consult providers may vary based upon state and appointments are subject to schedule availability.

© Delta Dental. Delta Dental of California, Mid-Atlantic states (Delta Dental of Delaware, Inc.; Delta Dental of the District of Columbia; Delta Dental of New York, Inc.; Delta Dental of Pennsylvania [and Maryland], Delta Dental of West Virginia, Inc.) and Delta Dental Insurance Company, together with our affiliate companies, represent one of the country's largest dental benefits delivery systems, administering benefits to 36 million people in 15 states plus the District of Columbia and Puerto Rico. All our companies are members, or affiliates of members, of Delta Dental Plans Association, the national network of 39 Delta Dental companies that together provide dental coverage to 80 million people in the U.S.















Connect with a dentist from home with Toothpic!

Brought to you by Delta Dental<sup>1</sup>



Complete Care An **in-depth** oral health report

eport available in under **24 hours** 

Take 6 guided photos

app for PPO™ and Premier® plan members that offers virtual dental screenings from a Delta Dental dentist

Toothpic is a photo-based teledentistry

Answer a few questions about your oral health and take photos of your mouth from your smartphone.

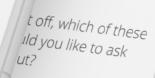
Receive a personalized dental report in under 24 hours, including:

- ✓ A diagnostic screening from a Delta Dental dentist<sup>2</sup>
- ✓ A review of your photos with issues marked for concern
- ✓ Care and treatment recommendations and access to Delta Dental's provider directory for continued care















### How to register

- 1 Scan this QR code with your smartphone or visit deltadental.toothpic.com
- 2 Click on Register Now to create an account and download Toothpic
- 3 Open Toothpic and log in to your account to get started!



2. Deductibles, annual maximums, co-insurance and frequency limitations apply. A Toothpic virtual dental screening will count as one of your diagnostic exams. Most plans cover two diagnostic exams per year.

Please provide son

brief detail on this.

I've been meaning to get a

checkup for a while but we to check if the problem I ha serious enough to make a

appointment





### A program focused on helping you improve your health Introducing digital diabetes prevention coaching

Roughly 88 million Americans are living with prediabetes but 84% aren't even aware they have it. Prediabetes often doesn't cause symptoms, but it does increase the risk of developing type 2 diabetes, heart disease, and stroke. That's why Anthem has partnered with Lark to offer a diabetes prevention program that can help you determine if you're at risk for prediabetes and if needed, take steps to address it.

### This program can help you:



Lose weight



healthier



**Increase** activity



Sleep better



Manage stress

30

### Better health is within your reach

You can participate in this program at no extra cost as part of your health plan. Track your progress, check in with your coach, and learn more about prediabetes right in Lark's free mobile app. This program is flexible, convenient, and follows guidelines from the Centers for Disease Control and Prevention (CDC) to help you make small changes that can improve your health and decrease your risk over time.







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### Weight loss with Lark

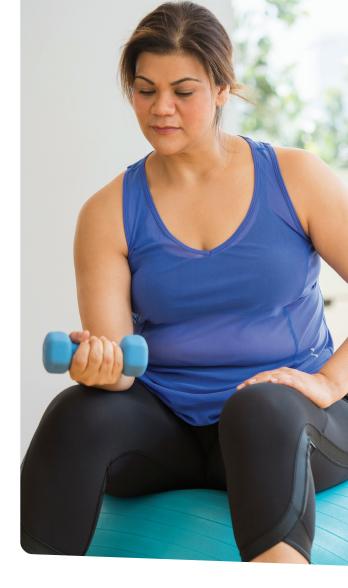
Losing weight can make a big difference in lowering your risk for type 2 diabetes. Lark members lose an average of 4.2% of their body weight in 12 months on the diabetes prevention program.<sup>2</sup> As part of the program, you receive a wireless scale at no extra cost to help you track your weight loss progress. Your scale also syncs with the Lark app so you can share updates with your coach.

### 24/7 coaching support

Losing weight and making lifestyle changes can feel intimidating even if you know it can lead to better health. Your coach can help you stay motivated. Send your coach a message anytime from anywhere and receive an immediate response and extra support when you need it most. During the course of the program, your coach will:

- Be available 24/7 through the Lark mobile app to provide personalized coaching.
- Customize your program based on your food preferences and lifestyle.
- Provide educational information on prediabetes and preventing type 2 diabetes.
- Help you learn about how stress affects your health and how to cope with it.

You are in control of your health. Prevent diabetes and start improving your overall health and well-being today.



### Learn if you are at risk for prediabetes

Go to **lark.com/anthemBC** and take a quick one-minute survey to see if you could benefit from Lark's diabetes prevention program.



 $<sup>1\</sup> Centers\ for\ Disease\ Control\ and\ Prevention\ website:\ Prediabetes\ -\ Your\ Chance\ to\ Prevent\ Type\ 2\ Diabetes\ (accessed\ October\ 2020):\ cdc.gov$ 

<sup>2</sup> Lark internal data



<u>WHO:</u> Primary Subscribers and Spouses. Subscriber's spouses may also earn the 2023 wellness incentive by completing the same requirements and submitting a separate wellness tracker. <u>WHAT:</u> The Wellness Incentive rewards you for engaging in your own health journey. Each participant may earn a \$100 gift card.

<u>WHEN:</u> All activities need to be completed and proof of activities submitted on the STSIG Wellness Tracker by October 31, 2023. The award will be given in December 2023.



Why are we incentivizing health and wellness? We want you to stick around, and healthy members are happy members!

## To Earn Your Incentive:

### **Mandatory Wellness Exam**

-Between November 1, 2022-October 31, 2023

-Although not required, we encourage wellness exams to be completed at Prestige Urgent Care which is included in your Prestige membership at no cost.

Woman's Health Exams done at Prestige Urgent Care requires an appointment.

Optional -approved wellness labs ordered at Prestige Urgent Care between November 1 and October 31 and done at Quest will be at no cost to the member. There is a limit of one set of no cost labs per incentive year.

Labs done at any other lab will be processed through the medical program and member costs may apply.

### AND ANY TWO OF THESE:

Mammogram screening

Bone Density test and screening for osteoporosis

Colonoscopy screening/Cologuard

**Annual vision screening** 

One dental cleaning with oral assessment

Flu Shot between September 1 and October 31. done at pharmacy or District sponsored on-site flu shot clinic.

**Covid-19 Vaccination** 

Healthy Biometrics (Blood Pressure 130/85 or less AND BMI 29.9 or less)

Accumulate 400 points on Fit Thumb for exercise

JPA-Approved Health Seminar

JPA or District Approved Health Challenge

JPA or District Open Enrollment Meeting

Prestige Urgent Care: 3689 Eureka Way 530-244-4577 or 85 Hartnell Ave. 530-262-6001

### Please note:

All wellness activities are tracked by completing and submitting the Wellness Tracker to <a href="mailto:lgrant@stsig.org">lgrant@stsig.org</a> or fax to 530-221-6225. Find the tracker form at <a href="http://www.stsigipa.com/html/Wellness.htm">http://www.stsigipa.com/html/Wellness.htm</a> (bottom of page).

Neither Anthem nor pharmacies will be providing reports to STSIG for wellness activities.

Revised 7/1/2022

# STSIG Wellness Incentive Tracker for activities from November 1, 2022 to October 31, 2023

Employee NameSpouse Name	Spouse must use a separate form for their incentive activities (Do not attached documents with personal health information on it)	itive form Spouse Incentive form incentive activities information on it)
Wellness Exam / BMI	Activity Options	Activity Options Cont.
Physician's Name	Flu Shot between Sept. 1 and Oct 31st.	Health Fair: STSIG will record attendance
Address	Covid-19 vaccine (one vaccine only)	FitThumb 400 points—STSIG will record
Phone	Health Care Provider's Signature:	points Attend an In-person or Virtual Open
	Mammogram Mammogram	Enrollment Meeting
Date Exam was completed	Health Care Provider's Signature:	Date:
***************************		
* To be eligible for the BMI and BP incentive below, BMI must be 29.9 or less, BP 130/85 or less.	Colonoscopy  Health Care Provider's Signature:	Attend JPA Approved Health Seminar: Date of Seminar
*Blood Pressure within range: Yes or No Health Care Provider's Signature:	Bone Density Screening  Health Care Provider's Signature:	Instructor's Signature:
The wellness exam and the BMI/BP count as separate incentives. If you do both at the same visit you earn 2 incentives and only need one more activity.	Annual Vision Screening  Health Care Provider's Signature:	Participation in an Approved STSIG or District Health Challenge. Date of Event
You may turn this form as you complete incentives listed or you can wait and turn it in when all three incentives are met.	Two Dental Cleanings  Health Care Provider's Signature:	Challenge Name

Please return this completed form to Igrant@stsig.org or fax to 530-221-6225 by October 31, 2023. If you have any questions call 530-221-6444