



Self Insured Schools of California Oncology COE Program Webinar

January 28, 2021



What is the SISC Oncology Center of Excellence (COE) Program?

Self-Insured Schools of California (SISC) has partnered with Contigo Health to offer their Oncology Center of Excellence Program to help covered members and their loved ones navigate their cancer diagnosis and treatment journey.

The Oncology Center of Excellence Program is a specialized voluntary health care program that enables members to obtain expert care and support from one of the designated Centers of Excellence. City of Hope in Duarte, CA is the currently designated Oncology Center of Excellence. This world-renowned oncology treatment and research hospital is among the best throughout the United States who can provide specialized clinical support to the member's local oncologist.



Who Can Participate with the COE Program?

Employees and covered dependents enrolled in an Anthem or Blue Shield PPO medical plan excluding those enrolled in a SISC 65+ PPO plan.

Contigo Health verifies eligibility with the medical plan prior to referral to City of Hope.

Participation is voluntary for eligible members. Members who are diagnosed with cancer are not required to travel to City of Hope for an evaluation.

What's Covered Under the COE Program?

Program elements include:

- An expert in-person evaluation at a recognized Center of Excellence, by a multidisciplinary cancer-focused clinical team led by an oncology expert specializing in the patient's particular type of cancer.
- Treatment options that may not be available in the member's local community.
- Ongoing collaboration between City of Hope oncology team and member's local care team.
- Navigation and advocacy support provided by the Contigo Health nurse team every step of the way.
- 12 month follow up, to assist the patient with decision support or other resources available in the member's local community.



Cost Considerations

How much will the program cost?

If you are enrolled in a SISC PPO Plan, program services are paid at 100% and your deductible does not apply. If you are enrolled in an HSA plan, your program services are covered at 100% after meeting your deductible per IRS guidelines.

If I travel to an Oncology Center of Excellence, will my travel expenses be covered?

Transportation, lodging, and a daily stipend for meals/expenses for you and a companion will be covered and coordinated through Contigo Health. Per IRS guidelines, a portion of the travel expenses covered may be treated as taxable income. Please check with your tax accountant about this topic.

Oncology Program Details

Will I have access to clinical trials?

Yes. All patients will be evaluated for clinical trials for which they may be suitable candidates. City of Hope is an industry leader in cancer research and treatment and are separately conducting over 500 clinical trials and enrolling more than 10,000 patients' total.

Does everyone with a cancer diagnosis need to use the Oncology Care Program?

No, this program is optional and is not required. The Oncology Center of Excellence program was created to help with navigating a diagnosis and treatment, but you are not required to use the program. This program is available for eligible members who are looking for a program that provides assistance with navigating the process.

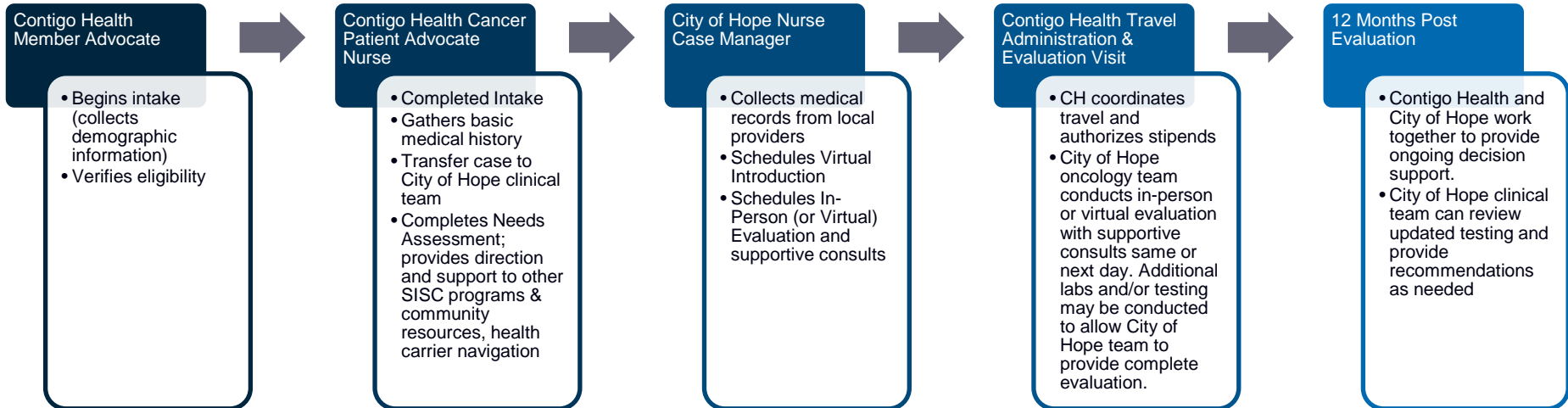
Why Use The Oncology COE Program?

The SISC Oncology program was developed to meet the unique needs of cancer patients

- Helps reduce the confusion around the “cancer lingo” by providing one on one support
- Assigns patients a clinical advocate who can take the time to provide additional support in understanding medical literature or educational resources about their disease
- Provides a patient focused concierge service customized to fit their needs

If a member is diagnosed with cancer and suddenly feels like they've moved to a completely foreign country and aren't certain of the right questions to ask, the SISC Oncology COE program is for them!

What to Expect from Beginning to End of COE Program



How Does A Member Get Started?

Resources for members to learn more about the Oncology COE program:

- Call Contigo Health at (877) 220-3556, Monday through Friday, 6am – 6pm PT
- Visit SISC.Kern.org 24x7
 - Health Benefits
 - Member Resources
 - Scroll down to Contigo Health logo
 - SISC [microsite](#)
 - SISC [online intake](#)

Member Success So Far

"I needed help getting a new network physician and wanted to see what, if any, options were available to me. The Contigo Health team was there to answer my questions and eased my anxiety. The City of Hope team performed my evaluation and surgery."

SISC Member, Male age 60-65; Prostate Cancer

"Due to COVID, my local doctor was not seeing patients. I went through the program and was able to go to the City of Hope for an evaluation.

While there, they found new aggressive cancer cells and began treatment quickly."

SISC Member, Female age 50-59; Breast Cancer

"The medication I needed to treat my cancer was not available locally and I was told this would delay my care. I went through the program I had an evaluation at The City of Hope. They had the medication and I was able to travel there and get the treatments I needed quickly".

SISC Member, Male age 60-65; Bladder Cancer

"I was having pain and went through the program to see what could be done. The care team was able to work with my doctor to modify my treatment plan – reducing my pain – and they helped me get my imaging timely!"

SISC Member, Female age 50-55; Breast Cancer



Questions?

