

When Should Members Use Grand Rounds?

Grand Rounds is a powerful addition to SISC's benefits program. To ensure that members get the most out of the offering, please follow the guidance below for helping members and covered dependents use our service.



GRAND ROUNDS OPINIONS

A second opinion delivered remotely from a world-leading expert specializing in the area of need - no travel required.

Members and their covered dependents should use Grand Rounds when they:

- Have a documented diagnosis from a doctor, and would like an expert's second opinion regarding the diagnosis or treatment plan
- Find themselves confronting a complex medical condition
- Would like their medications or treatment plan reviewed
- Are scheduled for surgery or a major procedure

Key facts

- Grand Rounds service is free
- Experts come from top institutions around the country such as Harvard and UCLA
- Plan guidelines apply for treatment that results from the opinion
- Top 0.1% of physicians in the world review cases
- 66% of cases result in a change in the diagnosis or treatment plan
- Gives peace of mind: members know they are making the right decisions
- Turnaround is typically about two weeks



GRAND ROUNDS VISITS

An in-person office visit with a highly-ranked physician in the patient's insurance network.

Members and their covered dependents should use Grand Rounds when they:

- Want to see a physician in-person, within their insurance network
- Recently moved and need to find new doctors
- Are looking for new doctors for their children
- Need to see a new type of specialist
- Want to make sure their treating physician is best suited for their exact medical needs

Key facts

- Grand Rounds service is free
- Grand Rounds uses a proprietary scoring system to identify top, in-network doctors
- Normal copays apply for the appointment
- Saves time: Grand Rounds can both find the physician and set the appointment
- Saves hassle: Grand Rounds handles transfer of medical records
- Turnaround is typically one to two days

How to refer to Grand Rounds:

1. Direct patient to call the Care Team:
[1-844-252-3056](tel:1-844-252-3056)
2. Direct patient to
grandrounds.com/sisc
3. Send a personalized invitation:
grandrounds.com/sisc/refer