



SELF INSURED SCHOOLS OF CALIFORNIA (SISC)

SERVICE OVERVIEW

MARCH 2017

Discussion Outline

- About Advance Medical
- Program Highlights & Enhancements
- Getting started
- Discussion and wrap up



The category leader in medical second opinions

1999
FOUNDED

200
CLIENTS

600
EMPLOYEES

35,000,000
COVERED LIVES

Advance Medical and Expert Second Medical Opinion

EXPERTISE ON DEMAND – ACCESS TO WORLD-LEADING EXPERTS

- Any cancer diagnosis or suspicion of cancer
- Complex, rare, serious medical conditions
- Another opinion for surgery or other treatment
- Unresolved or undiagnosed medical condition
- Any confusing or unclear medical situation

Why Expert Second Medical Opinion?

39%

IMPROVE DIAGNOSIS

60%

MODIFY TREATMENT

90%

FOLLOW OUR PLAN

29%

YIELD LESS INTENSIVE
THERAPY

20%

SURGERIES AVOIDED

15%

REDUCTION IN
MEDICATION

Common Patient Questions

Is my diagnosis correct?

Is the treatment plan correct?

Could my situation actually be something else?
Why or why not

I've heard of ...
Would that be appropriate in my case?

What else can be done?

What are the underlying causes of my condition?

Where is the best place to receive treatment?

Program Highlights and Enhancements

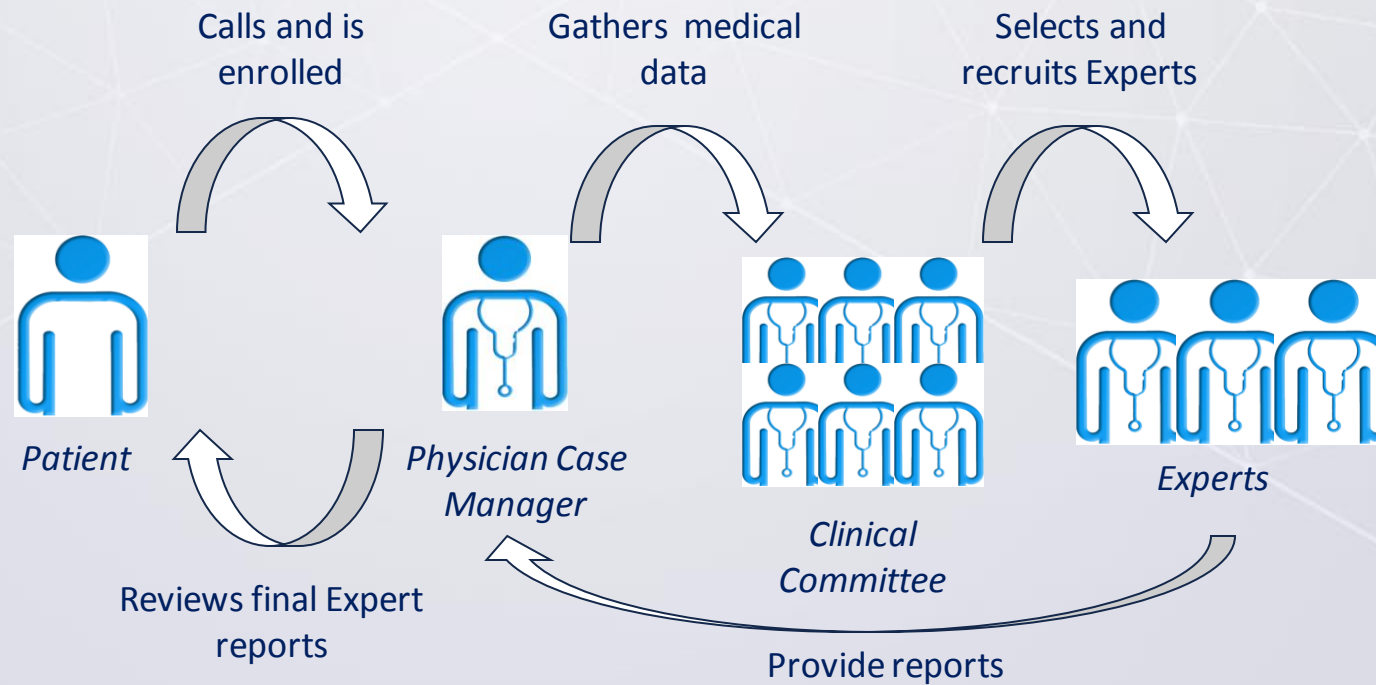
- Every aspect of the program is delivered by a dedicated Physician Case Manager
- Speak with a Physician Case Manager within one business day – they're available when you are
- Unlimited access to a specialist. No time limits (average time spent = 300 minutes)
- Medical advocacy through a high-touch concierge experience
- Comprehensive medical record collection
- 450+ board certified, actively practicing, Advance Medical employed Physician Case Managers across virtually every specialty. Member can speak directly with the specialist.

Program Highlights and Enhancements - continued

- Advance Medical works collaboratively with your treating physician(s)
- Your Physician Case Manager will answer your questions even if you're not ready to have an Expert Medical Opinion
- On average, two experts will review your case. Over 50,000 experts are worldwide and leading in their field of expertise.
- No travel is required for the member
- We will share information with someone you designate or your provider
- Member will have access to information on the member portal

Expert Medical Opinion Process

- Physician Case Manager follows patient throughout process
- Follow up at 6-month mark
- Written report delivered to your door
- Ensure patient has no additional questions / needs



Patient Portal & App

advance|medical

Start a Case | My Profile | Logout

TEST SAMPLE

CASE OVERVIEW

CASE STATUS

Information Collection → Expert Review → Complete

MESSAGE HISTORY [Send Message](#)

TEST SAMPLE
As a patient, I would like to know my next steps
on 3/20/2016 9:14 AM

DR. MANISH MASKI | PHYSICIAN CASE MANAGER
When would be a good time to discuss the report?
on 3/19/2016 12:44 PM

ELEX DEMORAIS | OPERATIONS SUPERVISOR
Additional records
chart.pdf

PHYSICIAN CASE MANAGER

DR. MANISH MASKI
PHYSICIAN CASE MANAGER

CONSULTING EXPERTS

DR. THEODORE STEINMAN
Nephrology
Beth Israel Deaconess Medical Center, Harvard Medical School

DR. WOJIN JAMES CHON
Nephrology
University of Chicago School of Medicine

MY DOCUMENTS

MY TREATING PHYSICIANS

EXPERT MEDICAL OPINION REPORTS



Program Open to ALL Conditions

NO LIMITATION ON CASE TYPE

Advance Medical accepts *all* case types, including:

- Orthopedics (back, hip, knee, spine, neck, shoulder)
- Cancer
- Complex care (just a few examples: rheumatoid arthritis and multiple sclerosis)
- Pain Management
- Rare disease and chronic conditions
- Pediatrics
- Mental and behavioral health

Eligibility

EXPERT MEDICAL OPINION OFFERED AT NO COST

- All members covered by a SISC health plan
- Please note this independent Expert Medical Opinion is HIPAA compliant

Live on 4/01/2017

How to Initiate Expert Medical Opinion

Email: sisc@advance-medical.net

Call: 855-201-9925
Live answer 24 x 7 x 365
We speak your language (multi-lingual)

Microsite: www.advance-medical.net/sisc

IT'S FREE. IT'S EASY. IT'S 100% CONFIDENTIAL.

Advance Medical is an independent company and not associated with any health plan.

QUESTIONS?